

# SMEPAYROLL™

CASE STUDY



## Overview

**Country or Region:** Singapore

**Industry:** Maintenance

### Customer Profile

GMS provides professional services to Hotels, Restaurants, Condominiums, Apartments, Hospitals, Shopping Centers, Supermarkets, Country Clubs, Schools, Factories, Nursing Homes, Childcare Centers, Fast Food Outlets, Food Courts, Kitchens, Aircraft, Airports, Public Transportation and anything else you can think of that needs maintaining or cleaning.

### Business Situation

GMS with its every growing team needed a very flexible and comprehensive HR & Payroll solution which could support complex scenarios and calculations, and yet be a simple-to-use system.

### Solution

SMEPAYROLL offered a solution that was flexible for its business, could be quickly integrated with existing structure, and offered an accelerated learning curve for end users.

### Benefits

- Reduced handling times: Multi user environment with its comprehensive rights management reduced the handling time.
- Rapid response: GMS was able to respond much faster to the HR & Payroll changes needed as nature of the business.
- High employee satisfaction: 95 percent satisfaction rate among employees in regards to HR & Payroll deliverables.

“Despite our relatively high transaction volume, we are pleased and satisfied with the performance of the software in terms of its overall reliability and user-friendly features that even our marketing department are able to extract figure for their planning and monthly reports.”

V Soma, Glomax, Managing Director.

GMS which is a strongly family oriented, employs fully trained personnel, all of whom have access to the most updated technology, as well as the latest products and equipment that ensure great results. GMS’s strong Management team possess a wealth of experience spanning several decades within the industry. GMS needed a HR & Payroll solution that could accommodate the various scenarios and options required for the big team of employees, as a family oriented culture GMS didn’t want to leave any employee behind. SMEPayroll™ offered a solution that was flexible and took care of the complexity of calculations yet keeping in the focus every single employee’s need. SMEPayroll™ implementation team spend numerous hours with Mr V Soma and made sure all the needs are met and GMS is able to use this system for years to come ahead, even if GMS explodes with huge number of employee’s influx.



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